

Family Focus

a newsletter for friends of Family Service



An Evening to Savor Honors John and Carrie Hayden as "Distinguished Friends of the Family"

On April 29, Family Service will host one of the first-ever events at the new home of the Cincinnati Reds, the Great American Ballpark. Guests will gather for An Evening To Savor in the 4,192 Room, named to honor Pete Rose for his record-breaking number of career hits. The

evening begins at 6 p.m. with a reception, followed by a strolling supper during which guests can enjoy a variety of foods along with views of the city and of the playing field of Cincinnati's spectacular new baseball stadium. David and Karen O'Maley are this year's honorary chairpersons.

At the event, Family Service will honor John and Carrie Hayden as 2003's "Distinguished Friends of the Family." The

"We were so impressed with the role that Family Services fulfills within the community as it helps to build strong families..."



Haydens' contributions to Family Service have been exemplary. Family Service was fortunate to have Carrie Hayden as a board member from 1994 until 2000, during which time she served on a variety of committees. She continues to provide leadership by serving on the board of the Foundation for Family Service. She currently serves as the Vice Chairman of Community Building for United Way of Greater Cincinnati and on the Executive Committee of the Board of Trustees of United Way. John is CEO of the Midland Co., and serves on the boards of the College of Mount St. Joseph, the Greater

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McFarland Center Opens Its Doors

The International Family Resource Center will open its new classrooms to the public on Wednesday, April 23, during an open house following the annual meeting of Family Service's board of trustees. The open house will be from 4 to 6 p.m., and will include tours of the facility and the opportunity to meet and talk with students in the program's English for Speakers of Other Languages classes.

IFRC's new home is in the lower level of the Textile Building, at McFarland and Elm streets (between Third and Fourth streets) downtown. The open house will feature art and music, as well as light refreshments.

The new facility includes four sizeable classrooms, a library/computer room, meeting rooms, and administrative offices. Visitors will be able to view displays in each of the classrooms to promote the agency's services and to highlight the experiences and successes of clients who have been served.



Family Service's new McFarland Center houses the International Family Resource Center and the downtown clinical counseling office.

In addition to being more spacious and functional, the new IFRC location provides easier access to a variety of services for immigrants and refugees who are seeking help in establishing themselves in the Cincinnati area. Having the Family Service downtown counseling staff housed in the same space with IFRC offers the advantage of convenient help for families experiencing difficulty and needing counseling.

Family Service Bids Fond Farewell to Margot Marples

Margot Marples served an internship at Family Service in 1961, was employed by the agency in 1962 and soon after became a fixture. Through 40-plus years of service to families of Greater Cincinnati and Northern Kentucky, there is little Margot hasn't experienced.

As she prepares to retire this spring, Margot summed up her experience at Family Service as "a fantastic privilege to have walked with people through life and help them get in touch with their better selves and go on in an improved way."

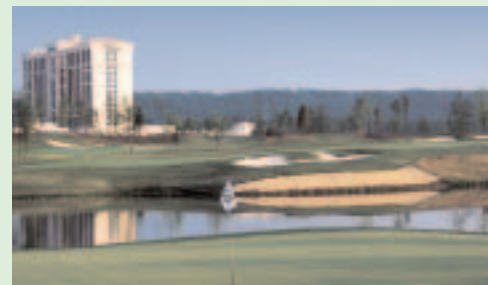
Her reflections on her life's work read like a mission statement. Indeed, she has considered it her mission in life to serve those less fortunate, having received her master's degree from the Smith College School of Social Work. Her first love, even in college, she said, was working with the elderly and hers was one of the first professional papers written on the subject of senile dementia that shed light on the condition we now know as Alzheimer's Disease.

During her tenure at Family Service, Margot has been involved in every aspect of

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Celebrities Warm Up for *Friends of the Children Golf Classic*

An impressive line-up of local celebrities will test their games against Tom Fazio's spectacular new course June 2 at Belterra Resort in Indiana. The inaugural event to benefit Family Service's *Friends of the Children* program is being planned by a veteran committee led by board member Dan Oehler, sales manager of the Oil Distributing Co. Serving with Dan are representatives from Mercedes Benz, Clear Channel/AM1360, CB Richard Ellis,



and Otto Printing, who have a proven track record in planning successful golf events.

The emcee for the golf outing will be Jim Scott of WLW-AM.

Players in the 18-hole scramble event are promised a full day of fun and challenging golf, complete with the chance to win a two-year lease on a Mercedes Benz and other great prizes. A buffet dinner will cap off the day in the luxurious Belterra clubhouse and will feature a silent auction, live auction, guest speakers and awards ceremony. Foursomes are available for \$600 with all proceeds benefiting *Friends of the Children*.

Friends of the Children is a long-term mentoring-style program for seriously vulnerable children most in danger of school failure, abuse, neglect, juvenile delinquency, substance abuse or early parenting. These children are paired with adult role models, called *Friends*, who spend at least four hours a week with each child. Each child will have



the guidance of a *Friend* from first through 12th grades. The goal is to move children toward success in school, and subsequently in life, by providing a trusted *Friend* who offers guidance and sets a positive example.

As a player or a sponsor of the golf tournament, you will make a significant contribution in the lives of these children. A variety of sponsorship opportunities are available. Sponsors will receive valuable publicity and recognition before, during and following the event.

To find out how you can sponsor, play, or volunteer for this event, please call Wayne Burton at (513) 354-5630.

Family Service Counselor Enlists Mom to Help Local Kids

At Whittier Elementary School in East Price Hill, there are two people students know they can turn to in times of trouble.

Tammy Roberts, a counselor employed by Family Service, and her mother, Barbara Roberts, a volunteer, have established themselves as the "go-to" people for kids who need anything from a warm shirt, a pair of gloves, money for lunch, or protection from abuse.

"Some of these kids have issues that most of us can't imagine and for them to trust an adult is often very difficult," Tammy Roberts said. "I try to establish relationships with them and let them know they can come to me at any time, even on weekends or holidays when they're not in school. Crisis rarely strikes at convenient times, and I try to be there for them whenever they need a friend."

Ed Pflum, Family Service Community Liaison, and Tammy's supervisor, lauds her as one who always goes the extra step, acting on needs whenever she sees them.



Foundation Elects New Officers

The Foundation for Family Service honored outgoing President Jim Orr recently, presenting him with a framed collage chronicling his contributions to the board. Newly elected President Ed Diller (near right) presented Orr with the gift. At far right are new officers Diller, Vice President and Secretary Penny Friedman, and Treasurer Bob Anning.

"Once she brought a beautician friend in to give the kids haircuts," he said. "She and her mother gather clothing, wash and iron it, and keep it in storage at the school for anyone who needs it. Tammy also deals with difficult family situations that require her to go above and beyond in many instances. She and her mother are truly appreciated at Whittier." Tammy became interested in social work through her involvement with a "little sister" who inspired her to devote herself to helping young people. Seeing her work as more than just a job, she makes an effort to spend time with the kids outside of school, taking them to movies and to lunch.

"These kids are used to being abandoned," she says, "so I want to try to break that pattern by making myself available to them even when I'm not on duty at school."

Volunteer positions in area schools similar to Barbara Roberts' are available to adults 55 and older through Family Service's Retired and Senior Volunteer Program. For information about RSVP, call Mike Dutle at (513) 354-5704.

Community Solutions Enhances Service Delivery in Northern Kentucky

The Community Solutions concept of "one-stop-shopping" for social services is a creative response to the needs of families who have traditionally experienced difficulty in accessing the services they need from multiple providers. Bringing together a number of social service, health and education agencies in one location will enable families to overcome transportation difficulties and other barriers to service, while greatly reducing the time that clients must spend in arranging for and receiving services.

Conveniently located at Pike and Madison streets in Covington (formerly the Wade YMCA Building), Community Solutions is a collaborative approach to more efficient service delivery that ensures quality client-centered programming and services. Families

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Margot Marples *Continued from page 1*

programming, including research to improve treatment for alcoholism, research on the causes of recidivism among first-time juvenile offenders, and research to improve treatment for the elderly and their families. Among the titles she has held are Director of Group Treatment; Consultant on Services to the Aging; District Administrator, Central Office; Director of Clinical Services; Director of Urban Family Center; Director of Clinical Treatment; and Director of Quality Improvement and Compliance. She also served on the Field Faculty for Smith College School of Social Work for seven years.

Margot's volunteer activities reflect the same passion as her career activities and include helping establish PRO Seniors and serving as its first board chair; serving as treasurer of the Ohio Clinical Social Work

Society and Shared Family Living; and driving people to medical appointments as a member of Easy Riders. She is the recipient of the Good Humor Award from the Hamilton County Community Mental Health Board (May 2000) and the Honorary Fellow Award from the Ohio Society for Clinical Social Work (June, 1987).

Having recently moved to a retirement community, Margot looks forward to spending leisure time playing the recorder with a community group and volunteering at her church. She said she envisions involving



From left, Margot receives some going-away gifts from her supervisor, Enid Grant; Family Service President Arlene Herman shares memories with Margot; and a cake and pillow commemorate her 40 years of service.

herself in some sort of tutoring or mentoring work—an extension of a career that Margot views as a "blessing."

"I've been a hard worker," she said, "blessed with a job to do which is my personal mission in life... just to make the world a better place to live. It's been a privilege."

Cable Series Features Family Service Productions

A series of television shows based on the theme of "Feeling Better" have begun airing regularly on local access cable TV stations. The purpose of the shows is to assist individuals in learning about treatment options for mental illness and to encourage them to seek treatment. Chris Tuell, director of the Family Service Eastgate Center, hosts the hour-long shows, each of which features a different topic related to some aspect of emotional health. Topics change monthly, with shows airing four times weekly during the course of a month.

Upcoming topics include:

- Motivating yourself to feel better... Getting it and keeping it
- I don't want my children to be like me
- Jumping the hurdles to feeling better
- Feeling better is awesome!
- Feeling better after grief and loss
- Once I start I can't stop...Addiction?
- Recovery is possible
- Wholly healthy kids

"One of the goals of the TV shows," Tuell said, "is to help motivate individuals experiencing depression to seek treatment. We want to decrease the stigma of mental illness and increase awareness of treatment options that have proven successful. We want to impress upon people that they're entitled to receive care for their mental illness the same as they are for physical illness."

Shows are produced by staff members of local social service and health care organizations who have been trained in camera work and technical aspects of television production. Actors are volunteers from community theater groups who have donated their time, and who work from scripts donated by an area writer. The Mental Health Association along with physicians from St. Elizabeth Holistic Health offer advice and provide information on community resources available to viewers. Free cable access is provided by Campbell County Cable Access.

To find out more about the TV series and about community resources, visit www.guidetofeelingbetter.org.

Community Solutions

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and individuals will receive a higher level of service with this partnership, and the agencies will be able to work together to provide clients with the appropriate services.

According to Don Brewer of Family Service's Northern Kentucky offices, the partner agencies in Community Solutions also will benefit, providing enhanced planning and communication among each of the agencies and their employees, reducing any likelihood of duplication of services, and increasing opportunities for sharing resources and support services.

Partner agencies to be housed in the newly constructed first-floor space along with Family Service include Catholic Social Services, Family Nurturing Center, Cancer Family Care, and North Key Community Care. Other agencies housed in the building include Covington Independent School's Holmes Alternative Program, Department of Community Based Services, Health Department of Northern Kentucky, and Kentucky Department of Juvenile Justice.

Ohio Certified Chemical Dependency Counselors to be Licensed

A bill approved by the Ohio legislature will license chemical dependency counselors, in addition to certifying them, as a means of enhancing the professionalism of the chemical dependency field.

According to Deb Hackett, director of Family Service's Hyde Park and Sharonville centers, this licensing requirement confirms and validates Family Service's longstanding standards for high quality care. Hackett said the additional state oversight will ensure that everyone coming to Family Service for chemical dependency counseling will be assured that Family Service's chemical dependency counselors are meeting strict state requirements in their field.

Licensed chemical dependency counselors will offer strengthened confidentiality protection through privileged communication provisions. Other benefits include increased client protection as a result of higher professional requirements, and stronger oversight of ethical standards. In addition, licensing is recognized by insurance companies, a factor that benefits both clients and counselors.

Evening To Savor

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Cincinnati Chamber of Commerce and The Metropolitan Club. He also is active with many other professional and philanthropic organizations in the Greater Cincinnati area.

"We're proud to be involved with Family Service," Carrie said. "It's one of the premiere service providers in Cincinnati, and one that really cares. We believe in Family Service and the changes that it strives to make in people's lives."

The Haydens became acquainted with Family Service through Ed Diller, a Family Service board member, when they worked with him on another community project. "We were so impressed with the role that Family Services fulfills within the community as it helps to build strong families," Carrie said.

Proceeds from An Evening to Savor will benefit Family Service's in-school programs in Ohio and Northern Kentucky to improve students' attendance and to prevent academic failure and dropout. Through these programs, school-age children receive counseling and other types



Members of the Evening to Savor committee for 2003 include: Barri Mapes, Karen O'Maley, Joan Crowe, Patty Misrach, Connie Harris, and Jennifer Wilhelm. Not pictured are: Darlene Faig, Hallie Goldcamp, Terry Kelly, Ellen Miller and Holly Selman.

of support to improve their attendance in school. Family Service's counselors help remove barriers to regular school attendance—and provide families with ample resources to prevent attendance from being an issue in the future—before these barriers become insurmountable and lead to poor or failing grades, and dropout.

"An Evening to Savor" has been a longstanding fundraising event for Family Service. For ticket or sponsorship information, call Lisa Raterman, event manager, at (859) 578-9720, or e-mail LARaterman@aol.com.

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- Spanish Classes
- Life Skills Education**
- At-Risk Juvenile Program (N.Ky.)
- Every Child Succeeds
- Independent Living for Foster Teens
- Kid Power
- Options for Youth
- Parent Education for Homeless Families
- Parent Power
- Positive Parenting & Responsible Parenting
- Raising Great Kids
- Retired and Senior Volunteer Program (RSVP)
- School-to-Work (N.Ky.)
- School-Based Services**
- Crisis Intervention/Prevention
- Social service coordination
- Safe and Drug Free Schools (N.Ky.)
- School Attendance Program for truant youth
- Legal referrals
- Child care referrals
- Management consultation
- Workplace seminars on popular topics
- Critical Incident Stress seminars
- contracted companies
- Professional counseling for employees of
- Employee Assistance Resource Network**
- Sex Abuse Treatment
- Substance Abuse Treatment
- Women's Therapy Groups
- Impact Program (N.Ky.)
- Sex Abuse Treatment
- Family Violence Intervention Project (N.Ky.)
- Co-Dependency Workshops
- Children's Treatment Team
- children, individuals
- Critical counseling for families,
- Anger Management
- Initial Programs**
- Family Service Programs**

- Friends of the Children**
- International Family Resource Center**
- Citizenship Education
- Employment Counseling
- English for Speakers of Other Languages
- Immigration Counseling
- Language Bank
- Life in the USA
- Family Service Programs**
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- Editor: Jean Kowalski
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