

Annual Report 2002

Mission

We help families and individuals successfully manage the challenges of daily life. We commit our resources and energies to clients so they can achieve occupational, educational and emotional success. We work throughout the Greater Cincinnati/Northern Kentucky region.

Vision

Family Service of Greater Cincinnati/Northern Kentucky will be the social service agency of choice for all families in our area. Our clients become proud, self-sufficient, contributing members of their families and communities. The community values us for continually raising the overall quality of family life, and enthusiastically supports our efforts.

What we do ...

Through one-on one, group and family counseling; case management; and other specialized programs, Family Service ...

- ⇒ Helps individuals, couples and families under stress learn skills to better cope with life's challenges and to improve their quality of life;
- ⇒ Helps children achieve academic success, develop respect for themselves, others and the community at large;
- ⇒ Helps parents and others raising school age children to learn to value education and teach those values to their children.



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Dear Friends:

2002 was a challenging year for Family Service, as well as for all nonprofit agencies in the region. We worked diligently to meet those challenges head on, by streamlining operations whenever possible, and by strengthening our services to meet the needs of our clients and the community. Many thanks go to all of our partners in the community — individuals, businesses, corporations, foundations, government agencies, and other social service agencies — for helping us to meet our challenges and to continue providing the high-quality programs Family Service has been known for since 1879.

Highlights from 2002 include:

- **Welcoming** the Retired and Senior Volunteer Program into its scope of services. This active group of adults 55 and older improves their community by spending time in schools, hospitals, and youth and arts organizations;
- **Offering** summer programs in academic and life skills at schools in Price Hill, Amelia and Covington for at-risk children;
- **Strengthening** our outcomes and reporting procedures for the United Way, foundations and corporations, and the general public;
- **Working** with 600 immigrants and refugees, from 80 different countries, as they learn English and settle into Greater Cincinnati; and

This annual report includes our audited financial figures, providing a better financial snapshot to the community, and meeting standards of the Better Business Bureau.

Sincerely,

Jill McGruder
Board Chair

Arlene T. Herman
President



Snapshots from 2002 at Family Service: (top) members of RSVP dressed for the occasion at the programs annual recognition luncheon; (bottom left): board member Ed Diller presents Jim Orr with a memento of his four years as chair of the Foundation for Family Service; and (bottom right) parents at Heinold Foreign Language Academy in Westwood celebrate their graduation from a Raising Great Kids parenting class.



2002 Financial Statement

CONSOLIDATED STATEMENT OF ACTIVITIES — January 1-December 31, 2002			
	Unrestricted	Temporarily Restricted	Total
Support and Revenue			
United Way	\$ 787,906	\$ -	\$ 787,906
Program service fees	1,343,121	-	1,343,121
Interest and dividends	154,189	4,239	158,428
Rental income	52,671	-	52,671
Contributions, gifts and bequests	324,878	59,800	384,678
Fees and grants	2,250,190	-	2,250,190
Special events	33,817	-	33,817
Unrealized and realized loss on marketable securities	(810,324)	(26,619)	(836,943)
Satisfaction of program restrictions	869,487	(869,487)	-
Total support and revenue	\$ 5,005,935	\$ (832,067)	\$ 4,173,868
Expenses			
Program services			
Clinical counseling	\$ 1,549,761	-	\$ 1,549,761
Substance abuse treatment	172,853	-	172,853
Life skills	670,890	-	670,890
Protection from abuse treatment	2,470,060	-	2,470,060
Employee assistance program	235,508	-	235,508
International resource	596,715	-	596,715
Total program services	\$ 5,695,787	-	\$ 5,695,787
Supporting services			
Fundraising	303,590	-	303,590
Management and general	435,261	-	435,261
Total supporting services	738,851	-	738,251
Total expenses	\$ 6,434,638	-	\$ 6,434,638
Change in net assets	(1,428,703)	(832,067)	(2,260,770)
Interfund transfers	162,701	(162,701)	-
Net assets: Beginning of year	\$ 6,406,471	\$ 1,075,714	\$ 7,482,185
Net assets: End of year	\$ 5,140,469	\$ 80,946	\$ 5,221,415



Fundraising efforts in 2002 made possible the renovation of Friends Place (above) and the Wall of Champions (below), both of which benefit Friends of the Children, Family Service's program for vulnerable children.



ASSETS — January 1—December 31, 2002		
Current Assets:	2002	2001
Cash	\$ 261,310	\$ 406,740
Marketable securities, at market	4,601,796	5,741,957
Accounts receivable	394,703	1,267,781
Accrued interest and dividends	16,845	16,845
Prepaid Expenses	51,532	43,437
Total current assets	\$ 5,326,186	\$ 7,476,740
Other Assets:		
Deposits, insurance, other	\$ 17,582	\$ 11,698
Property and Equipment:		
Land	\$ 146,000	\$ 146,000
Building	875,739	622,000
Equipment and fixtures	960,552	801,898
Leasehold improvements	88,382	88,382
Less accumulated depreciation and amortization	803,288	688,440
Total Property and Equipment	\$1,267,385	\$ 969,840
Total Assets	\$6,611,153	\$8,458,278

LIABILITIES AND NET ASSETS		
Current Liabilities	2002	2001
Current maturities of long-term debt	\$ 54,676	\$ 12,355
Line of credit	458,774	205,000
Accounts payable	29,839	38,007
Accrued liabilities	168,129	176,231
Long Term Obligations	678,320	544,500
Net Assets		
Unrestricted	\$5,140,469	\$6,406,471
Temporarily restricted	80,946	1,075,714
Total Net Assets	5,221,415	7,482,185
Total Liabilities and Net Assets	\$6,611,153	\$8,458,278



BOARD OF TRUSTEES

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 Richard Pease
 Stuart Seltman
 Neil Stieglmeyer
 Cheryl Winkler
 Arlene T. Herman, President



Board member Ivan Misrach (left) and his wife, Patty (right), chaired the 2002 Evening To Savor, which honored Dr. O'Dell Owens (center) as a Friend of the Family.

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