

FAMILY SERVICE



2007 ANNUAL REPORT

Dear Friends:

In 2007, more than 6,000 people came through our doors seeking help to meet life daily challenges. They reached us through our five regional locations and our partnering sites at 20 schools and four health centers. Some clients received counseling and case management, some learned about parenting and child's development and others became self-sufficient through English classes and job skills training.

No matter what their struggle and accomplishment, they were empowered to find success at home, in school, at work and in life. A few of their stories are told throughout our annual report. We wish we had the space to tell more stories because they highlight our true successes of the year. We are most appreciative of our employees who partner with our clients to help solve the challenges of daily living and have a rippling affect throughout our community.

One of the key milestones of 2007 was the completion of our renovated Price Hill facilities. Through the generous donations of foundations, the state of Ohio and individual donors, we raised over \$275,000 to create a child enrichment center that adjoins a newly remodeled parent education room. We also upgraded counseling offices and work areas for our Every Child Succeed employees. Finally, we relocated our administrative staff from downtown to our agency-owned buildings in Price Hill, realizing annual savings of \$40,000.

The past year also was a time where we saw a demand for our services increase, yet because of the impact of the economy, we were forced to continuously examine ways to deliver even more cost effective services to reach more people. We are grateful to our funders and supporters who invested in us in 2007. We strive to deliver excellence throughout the agency and look forward to 2008.

Sincerely,



Arlene T. Herman
Family Service President



Arlene Katz
Family Service Board Chair



Mission

Family Service engages children, families and adults as partners so they achieve educational, emotional and occupational success.

We collaborate with community partners, using our expertise and theirs, to provide a continuum of services. Together, we strengthen our community—one child, one family, one adult at a time.

Vision

Family Service of Greater Cincinnati/Northern Kentucky will be the social service agency of choice for all families in our area.

Our clients become proud, self-sufficient, contributing members of their families and communities. The community values us for continually raising the overall quality of family life, and enthusiastically supports our efforts.

Programs

- Clinical Counseling Services
- Early Childhood and Parent Education
- Employee Assistance Programs
- Friends of the Children
- International Family Resource Center
- School Success and Attendance Program

Locations

- Price Hill
- Downtown Cincinnati
- Eastgate
- Sharonville
- Northern Kentucky



Family Service was a finalist for the ONE Award

The Organizations of Noteworthy Excellence (ONE) Award is designed to recognize the best methods among nonprofit organizations in the Greater Cincinnati area. The ONE Award is presented by the Business Courier and the Greater Cincinnati Foundation.

*Price Hill Campus
Counseling Center
Regional headquarters
Friends Place*

Services

*Counseling for children, families and adults
Early Childhood and Parent Education
Focus on Employee Success
Friends of the Children*

Success story

Young mom finds hope through Every Child Succeeds

Sara was young and pregnant with no support system. Her family had always been on public assistance and had a history of substance abuse and incarceration. She wanted to break this cycle and give her son a better life but didn't know where to begin.

At the time, Sara lived in a small apartment in public housing with no furniture. With the little money she had, she purchased a stroller that she used as a crib while she slept on the floor. She had no job and was unsure of how to care for her child.



Everything changed the day her son, Jamie, was born and she was referred to Family Service's Every Child Succeeds (ECS).



The remodel of our Price Hill Campus allowed us to:

- Create a Parent Child Center which is a warm, welcoming space where low-income families come for parenting classes and children's activities.
- Introduce our child enrichment room with child-size furniture and creative toys that spark the imagination and develop motor and social skills.
- Relocate our administrative offices to generate annual savings of \$60,000 per year in order to meet the ever growing need of delivering services while resources are shrinking.
- Upgrade technology and furnishings to increase efficiency and allow therapists additional time and space to see more clients.

Family Service's Every Child Succeeds Program (ECS) is an in home parenting program for first time, high risk mothers. Through ECS, young women pair up with an ECS worker who becomes a "a friend, counselor, mentor and role model." As a result, the moms successfully break cycles of abuse, poverty and neglect and emerge as strong women and mothers.

Sara is one of the young women who was unsure of the program at first but emerged as a role model for her son. With help from ECS, she began receiving services and basic needs that helped her with a job search. The ECS worker showed her how to care for Jamie—even using a doll to show her how to bathe him.

Two years later, she is working full time, has moved into her own apartment and is not receiving public assistance. Sara feels hopeful for her future and is very grateful for her son.

*Downtown Cincinnati Office
Counseling Center
International Family Resource Center*

Services

*Counseling for children, families and adults
International Family Resource Center*

Over the years, the International Family Resource Center has taught countless students English and provided other services such as employment assistance. But the staff and volunteers there teach much more, especially considering the challenges facing many students from the developing world.

One student from Sierra Leone, for example, had survived horrible trauma and escaped to the United States. Although her verbal English progressed well, she could not even write the alphabet when she started. It was a very proud day for her when, with the help of our instruction, she could sign her own name.

Eastgate Office

Services

*Counseling for children, families and adults
Employee Assistance Resource Network
Therapeutic Parenting Group*

Darlene* is a 36-year-old woman with a history of substance abuse, domestic violence, and suicidal issues. Currently separated from her husband, her two adult children refused to speak to her and she had lost custody of her teen daughter. Since Darlene has begun therapy, she has stopped using drugs and has begun to recognize how she caused the relationships with her family to end. With her therapist, she created a plan to change her life and reach out to her children and husband. While they are still separated, she and her husband have begun talking and Darlene has custody of her teen again. Her two older children have agreed to give her a second chance after seeing the dramatic changes she made in her life.



Sharonville Office

Services

Counseling for children, families and adults

Jeff* was court-ordered to attend counseling after a domestic violence incident. He lost custody of his children and admitted drug use. Jeff attended individual counseling, as well as family counseling and supported individual therapy for his children. A year later, he has turned his life around. He now has temporary custody of his children, a job and all negative drug tests. His family continues to work with a Family Service counselor.



Northern Kentucky Office

Services

Counseling for children, families and adults

Focus on Employee Success

Impact Plus

School Success and Attendance Program

(serves KY and OH)

Sam* has ADHD and is one of three children still living with his mother, who has an IQ of 80 and a history of being a domestic violence victim. Age 10, Sam was verbally and physically uncontrollable, and abusive to his family. After he and his mother completed Family Service's Parent Child Interaction Therapy, Sam's behavior began to change dramatically. He shares and enjoys playtime with his siblings. His teachers have also noticed his behavior changes and credit the "magic" program.

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The Anna Budd Ware Society was established to recognize loyal friends who provide leadership gifts of \$1,000 or more. The society honors the inspirational leadership of Anna Budd Ware, who was Family Service's executive director from the early 1930s through the mid 1960s.

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To make any corrections, please contact Tori Ames at vames@fsmail.org or (513) 354-5619.

2007 Financial Summary (unaudited figures)

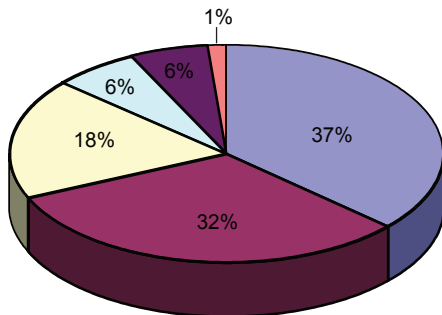
Sources of Income

Fees from Government	\$1,819,000
United Way	1,572,000
Program Fees	910,000
Contributions/Grants/ Special Events	316,000
Grant From Foundation for Family Service	284,000
Other Income (subcontracting, rental income)	53,000
Investment Income	17,000
Total Sources of Revenue	\$4,971,000

How the income helped those we served

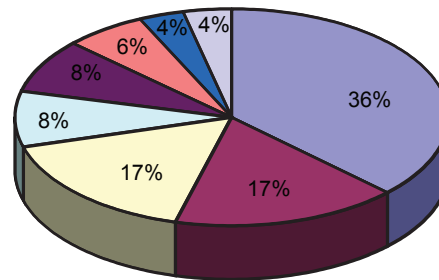
Clinical Services	\$1,850,000
Friends of the Children	837,000
Early Childhood & Parent Education	826,000
International Family Resource Center	413,000
School Based Services	391,000
IMPACT program	302,000
Building costs	177,000
Employee Assistance Resource Network (EARN)	175,000
Total Use of Funds	\$4,971,000

Sources of Income



- Fees from Government
- United Way
- Program Fees
- Contributions/Grants/ Special Events
- Grant From Foundation for Family Service
- Other Income (subcontracting, rental income)

How the income helped those we served



- Clinical Services
- Friends of the Children
- Early Childhood & Parent Education
- International Family Resource Center
- School Based Services
- IMPACT program
- Building costs
- Employee Assistance Resource Network (EARN)

